

Lenton Drives & Neighbours Residents' Association
Members Meeting
19th June 2017

Note: in this members' meeting it was decided not to invite the various agencies to report back to have a discussion amongst ourselves about what the issues and problems were; and how to move forward in solving them.

Item	Discussion	Actions
1	<p><i>Looking Back at the Past Academic Year</i></p> <p>Kate Lowenthal (Chair) thanked everyone for coming and ran through some of the things that the residents' association has pressed for, supported and done over the last academic year:</p> <ul style="list-style-type: none"> • This time last year there wasn't so much communication with Community Protection. It was difficult to communicate to the University of Nottingham and Student Union about issues. A change has been seen at the end of this academic year in the letter from Vice-Chancellor and SU President going out to all students off campus asking them to consider others and warning of disciplinary action if not. • Trigger meetings are happening because of the volume of complaints of ASB in our area. These are meetings where heads of council and policing services are involved in trying to solve the problems. • Although there still issues with 101 calls to the Police there are now more staff answering calls. • The group has set up website with information and an easy form for entering in incidents quickly. • Meeting with Paul Greatrix, Registrar at the University of Nottingham, put pressure on him to fund Community Protection and other services which are needed to balance the affect of the huge concentration of students in our area. • Better relations with the Student Union at the University of Nottingham, for example supporting them making a film about residents living in Lenton, they are tweeting more messages about living in the community. • Relationship developed with the Nottingham City Council Communications team - particularly over the 'welcome to students' banners. • There is a group of people in the association looking specifically at planning and HMO issues in the area and where there are breaches. • Developed a good working relationships with Community Protection Team (this month; over 250 alcohol confiscations; 12 CPNW, 7 CPN, one arrest over verbal abuse). • The DPPO has started being enforced properly (from February 2017), with lots of alcohol confiscations taking place. • The University of Nottingham and the Students Union are tweeting and communicating messages to students about living in the community, including communicating what a DPPO is. <p>Question: can the DPPO be extended to ban parties? Discussion about the DPPO (Designated Public Protection Order) transferring to a PSPO (Public Space Protection Order) in the autumn - it will transfer on the existing terms, and needs to be enforced properly before it can be changed. Discussion over whether parties can be banned for just one group of people and whether this is discriminatory. Discussion in the group: waste is an issue at the moment: litter after nights out; people getting rid of stuff as they move out: we want to put pressure on the University of Nottingham for facilities for students to dispose of their refuse.</p>	

2 ***What ideas do we have to move forward with the issues to do with HMOs and Planning in the area?***

The following options were outlined:

- We could consider putting together a 'Local Plan' - what we would like to see in the way of local development in our area. This could take a lot of work.
- We could ask for another Article 4 Designation to prevent extension of properties which are HMOs to allow further bedrooms.

People split into groups to discuss the issues. Feedback from the groups were:

- Number restrictions: we could be working to identify the HMO properties which are currently breaking their license by having more tenants than they are registered for (or even properties that are being used as an HMO but are not licensed). We can feed this into planning enforcement through the planning group.
- If businesses in the city centre are levied for all the mess and policing which needs to happen through the Late Night Levy, we should lobby that landlords of HMOs are also levied for the clear up and control of mess, noise and ASB which happens with large concentrations of HMOs.
- We should lobby that students should pay council tax for the bin and Community Protection services which they use so much of.
- We should lobby the HMO Licensing Team to refuse licenses on the basis of likelihood of ASB, waste and noise issues.
- We should demand from the University of Nottingham that more student accommodation should be made available on UoN campuses: there has been no student accommodation built in last 30 years(?) on campus land despite huge increases in faculty and teaching buildings.
- The UoN should get students to tell them how many people they live with in their shared house when they register and pass this information on to the HMO Licensing to help with enforcement.

3 ***What ideas do we have for changing the anti-social behaviour?***

There was a general discussion that noise nuisance this academic has been slightly better, but litter on the pavements was just as bad after a night out. Also the effort to encourage bins being pulled out for bin day and off the street again afterwards was lots better but not at the end of terms. There were rubbish 'hotspots' and we as a group could gather evidence for more bins.

People split into groups and discussed ideas for changing anti-social behaviour in the area. The following ideas were fed back:

- There could be CCTV on Derby Rd and Lenton Blvd
- Police and CPOs should have a presence with the Students Union at freshers fair to remind people about people living in the community with a 'Love Lenton' message
- Students Union, especially sports societies: shouldn't do Karni (charity fund raising event) but improve the local area where they live.
- ASB goes together with alcoholism: there needs to be more education of students that this is not a student area but a residential area.
- There needs to be more CPO patrols especially at the time the noise is happening (very late night/early morning)
- There should be more student involvement in getting the message across to other students; student led communication .
- Where there is noise and waste there should be personal confrontation: gently with respect, introducing yourself at the beginning to build a relationship.
- We should ask taxi drivers through their firms to be aware of not making lots of noise in residential areas and passing this message on to students they are picking up and returning home.
- There was some discussion that although the Community Protection Team on the Drives is very supportive, CP Officers are not doing very much on Lenton Blvd and other side of the Boulevard.
- The University of Nottingham campus is very clean and tidy; but off-campus looks a mess due to student littering and refuse; pressure on the University to tackle mess that their students create off-campus.
- It was questioned whether the under the DPPO it was wrong for people to be in groups drinking on the street : we should check this.
- In planning consultations for new University of Nottingham buildings we should check how does the University plans to accommodate all the new students, and what the council response to this is.
- There should be CCTV cameras where the student flow is. Other areas have lots of these (e.g Hyson Green, St Anns); why not in Lenton to combat ASB?
- Getting landlords to actually act to manage noise and refuse instead of ignoring the problems
- Clear and succinct guidance from UoN to students about parties
- Complain to the University when the area doesn't look as good as campus.

4	<p><i>Ideas for Contribution from the Late Night Levy for spending locally</i></p> <p>Virginia Rochester explained that the group had written to Police and Crime Commissioner, Paddy Tipping, explaining noise and litter anti-social problem issues in the Lenton area and asking that some of the Late Night Levy (monies paid by city centre businesses opening late at night) be used to tackle the issues in our area which are quite often caused by people coming back drunk from events in the city centre. Paddy Tipping had responded by agreeing to this idea, and asking how we as a group would want the money spent. The group came up with the following ideas:</p> <ul style="list-style-type: none"> • More Community Protection Officers s staying on later at night and early morning in the area • Pictures of eyes watching - evidence that it drives down crime. Could be a project for the university psychology department? • CCTV cameras: but would this be chased through to enforcement? Or could there even be fake CCTV as a deterrent? Where would CCTV be placed? On Hotpoint's for bad behaviour? • Rubbish creates more rubbish - can we invest in more cleaning of streets? Can we try to make the place look more attractive? Fine for litter dropping of take away waste and alcohol rubbish when people coming back from the city centre. 	<p>Secretary to write to Paddy Tipping with ideas about Late Night Levy.</p>
5	<p><i>What should we do moving forward in the next academic year?</i></p> <p>The direction of the group was discussed for the next academic year, particularly if the issues that we have been trying tackle do not improve (noise, anti-social behaviour and waste)</p> <ul style="list-style-type: none"> • Challenge the University of Nottingham to have an effective Student Code of Conduct and enforce it • We might get more attention from the University if we start to try and widen the audience about our concerns by going to local and national media, causing reputation damage to university. We could issue press releases expressing concern that the UoN is not addressing problems with poor student accommodation and duty of care to students as well as residents. We could focus on incidents of students being followed and mugged. Recently there was an article in Evening Post about juveniles carrying knives in Lenton which was not flagged up • We need to keep collecting evidence and tweeting statistics of trouble to students and residents. • Perhaps we could get NottsTV involved? • We need to keep up the pressure on agencies, raising awareness amongst the community. • We should pressure on the council to have active policies to rebalance the community 	

6	<p><i>What is our vision for the group, our mission statement?</i></p> <p>The group briefly discussed the vision for the group; our mission statement, around themes like getting the university to take responsibility for their students; bringing families back to Lenton; working for a balanced community. Everyone wrote their ideas for the vision/mission of the group on a piece of paper. These ideas are given below:</p> <ul style="list-style-type: none"> • Make Lenton an area we are all proud to call home • eliminating the detrimental impacts associated with the over-supply of HMOs occupied by UoN students, linked to high numbers of students, ASB, waste disposal, unbalanced, unsustainable communities • influencing taxi firms and drivers; notices in taxis etc • Ensure this level of response from university and council is kept up in future years • Keep up the pressure, raising awareness • ‘Love Lenton’: a great place to live for families, students, young and old • A well balanced society that <i>everybody</i> is part of • Bringing young families into our community • A sustainable community which is fit for everyone • To strengthen the cohesiveness of our community and encourage the Universities, the council and all residents, both long- and short-term, to preserve the character of our area. • bringing families back to Lenton, ‘Love Lenton’, building a community in Lenton, bringing back balance 	
7	<p><i>AOB</i></p> <p>The group were reminded that the next residents’ meeting with Ward Councillors for Lenton was on Tuesday 4th July</p>	