## Lenton Drives and Neighbours Residents' Association

## Minutes of Members' meeting on Tuesday 6<sup>th</sup> December 2016, 6:00pm, The Lenton Centre

Note this meeting took place jointly with the local councillors' community meeting.

## Present:

- Committee (Kate Loewenthal: Chair, Martin Kinsella: Treasurer, Virginia Rochester: Secretary)
- Police and Community Protection Officers
- Representatives from the University and Student Union
- Members of the Association and local residents
- Councillors David Trimble, Sarah Piper, Ann Peach

## Apologies: Giles Inman, EMPO

No.	Item	Actions
1	Update from Community Protection:	
	Wayne Hobbs, Senior CPO reported that Operation Twilight (ASB response car)	
	now have 'tough books' to pick up incidents of ASB which are reported by	
	phoning 101. Don't forget to get an incident number for any incident reported.	
	He reminded residents to telephone 9152020 in office hours if they see a party	
	being set up or if they want to report a complaint the next working day. On the	
	last Wednesday of term (14 <sup>th</sup> December) some clubs are running until 6am in	
	the morning – team Canning are putting on extra staff for this night.	
	Feedback back from residents:	
	• Taxis are causing a noise issue by clogging up roads and beeping horns	
	• Can there be buses running to the big venues where 1000s of students	
	are going, rather than having lots of taxis?	
	• There are not so many noisy parties happening in the area, but still lots	
	of shouting on streets and vomit and litter on the streets.	
	One resident had contacted Melanie Futer (Off-Campus Affairs) about	
	taxi noises and her actions have made the situation a lot better	
	<ul> <li>Cars are speeding along the Drives, not doing 20mph. Sarah Piper had a mosting with Sustrans who said that 20mph limit decreases speeding</li> </ul>	
	meeting with Sustrans who said that 20mph limit decreases speeding by 5-6mph. Signage and structure could be changed.	
2	Update from Police:	
2	Inspector Rob Wilson fed back about crime figures: generally decreased. There	
	has been an increase in mobile phone theft but burglaries generally have	
	decreased. There has been education to students on keeping their houses	
	secure. There have been Police patrols in area aimed at preventing burglary and	
	violence; also looking at noise. Thefts of motorbikes and motor scooters going	
	up generally in the Nottingham area. Reduction in cycle theft. The calls to the	
	police over the summer increased, this increase has stayed high. This can	
	impact 101 as 999 calls have priority. Call centre shift patterns are changing to	
	cover hours over shift patterns to deal with calls more effectively.	
	When to call 101-when it's large, late and loud. If there are issues with people	
	moving and being noisy on street etc. let Wayne know, or call 9152020.	
	Question from resident about recent stabbing and sexual assault in the area:	
	there is a youth awaiting trial on sexual assault. Lenton Blvd stabbing on street	

	caused minor stab wounds.	
3	Feedback from the Chair LDNRA (Kate):	
	Lots of things going on with the residents' association over the last few months	
	since we started up the group. LDNRA is an inclusive group, not anti-student as	
	they are residents in our community as well.	
	<ul> <li>Secretary and Chair met with Cllr Collins who wanted to know the</li> </ul>	
	problems: we want HMO standards firming up with regard to noise and	
	ASB behaviour. We want to see more communication between HMO	
	licensing and planning. New development in area for families and	
	professionals to re-balance community, not allowing more student	
	accommodation. A working group has been set up looking at properties	
	where there may be licensing or planning breaches. DPPO / PSPO –	
	across Nottingham: request alcohol be surrendered if demonstrating	
	behaviour that could affect others: could be used to give messages	
	about behaviour and messages about large groups of people. Signs for	
	this currently only in city centre; looking at putting these up on Derby	
	Road.	
	• Secretary and Chair met with communications department from NCC –	
	arising out of the welcome student banners – they were receptive to	
	our problems and communicating about the issues. They wanted our	
	ideas about communication strategies.	
	• A meeting with the university was held, attended by Secretary and	
	Treasurer and others, and chaired by Lilian Greenwood, MP, where the	
	university talked to looking at additional funding proposal for police	
	and CP, and improving communication strategy to students living off	
	campus.	
	• A Community Trigger meeting has been called: heads of different	
	service and agencies, and representation from residents, resulting in	
	the basics of a plan of who is going to do what in improving in our area.	
	Recent planning application refused for extension on Rolleston Drive	
	because of the increase in student numbers in our area – planning	
	seem to be taking action.	
	<ul> <li>Social Feeds set up on Twitter and FaceBook, giving information into</li> </ul>	
	the community.	
	<ul> <li>Looking forward to taking the work into 2017</li> </ul>	
4	Feedback from University and Students Union:	
	Melanie Futer introduced Jamie from UoN SU and Ellie, recently recruited for	
	Off Campus role at NTU. UoN encourages students make sure their properties	
	are licensed, and they are pushing for more stringent HMO conditions around	
	ASB and noise. If a CPNW is issued an email is sent from UoN to students	
	involved. If a subsequent CPN is issued then students are disciplined by UoN.	
	UoN is very concerned about alcohol – they are looking at disciplinary codes around initiations and are investigating possible initiations this term. They are	
	looking at communications to students before and after they move off campus.	
	UoN has pledged to look at a proposal from CP/police for extra funding,	
	working on this with Steve Stott, head of ASB. The Uon is scoping out a	
	newsletter to residents in the Nottingham area. Aimed at everyone: to give	
	reports on how CP are working with students, reports on discipline. Melanie	
	recently attended the UK Town & Gown conference: they are looking at what	
	other people doing in other university towns to see what good practise there is	
	elsewhere.	
5	Thank yous and Welcomes:	
	Kate thanked the following people:	
L	OF AFF.	

	<ul> <li>Iffat Iqbal, Neighbourhood Development Officer, for support in helping us set up the group, and who also helped us enormously with the community engagement initiative over 3 weeks at the beginning of the academic year, where we gave info to people who had just moved into area and told them about the issues in the area.</li> <li>Community Protection Team, for their support and making a difference in the area, working late into the night. They show a huge amount of dedication and care to the residents. When they have seen groups of students being loud, they have been asking them to surrender alcohol: usually between 20-100 alcohol surrenders on Wednesday night.</li> <li>Giles who works for the East Midlands Property Owners who put on an event at Bag 'o' Nails which was good for communication between residents and landlords</li> <li>Melanie Futer, who has attended lots of meetings and put a lot of work into making things better between residents, and who has responded promptly to issues – for example with the taxi noise.</li> </ul>	
	Welcome to Ellie who has started working at the Nottingham Trent University, and although there are only a few NTU students in our area, we look forward to working with her.	
6	<b>Feedback from Residents:</b> A resident commented that the association had brought more heart back into the community, but concerned that there are lots of elderly people feeling isolated, can we give them a voice? Kate responded that we have got to know more residents in our area; she is also talking to students about volunteering to visit isolated people.	
	Comment from another resident that there were not many people of ethnic minority at the meeting: can we draw them in? Kate responded that a number of black and Asian families had become involved in the association, but for various reasons were not able to be at the meeting.	
	Another resident asked why can't we get students to police themselves?	
	Cllr Ann Peach commented that she is encouraged by all the communication going on.	
	Another resident thanked to Kate and committee for the work put in. She was surprised at the interest generated in the area and really appreciated people being brought together.	
	A student resident commented that the issues affect other students in the area, and that students when they are badly behaved are not acting out of malice, but ignorance. Students in the area think that this is a student area and need to be educated. There needs to be more communication to students moving off campus, but the problem is that there is transient population who need to be educated every year.	
	Another resident commented that it might help make students feel more part of the community if they can volunteer within the local community: Jamie (SU) said that the SU have student volunteer opportunities, but rely on organisations coming to them to give information about volunteering opportunities. It was questioned how this is being advertised as local school has given lots of	

information but not had any volunteers. Melanie Futer said that UoN	
newsletter could concentrate on volunteering opportunities. Jamie would give	
contact details for volunteering ops.	