

Lenton Drives & Neighbours Residents' Association

Minutes of Members' Meeting on Wednesday 1st March, 6:30pm, The Lenton Centre

Present:

- Committee (Kate Loewenthal [KL]: Chair, Martin Kinsella: Treasurer, Virginia Rochester [VR]: Secretary)
- Members of the Association
- Ward Councillors: Sarah Piper [SP] and David Trimble
- Local Community Protection Officers
- Steve Stott [SS], Anti-social Behaviour Manager, Community Protection
- Melanie Futer [MF], Off Campus Student Affairs, UoN
- Tom Glancz, East Midlands Property Owners (had to leave early)
- Mike Cole, Student Strategy Manager, Nottingham City Council
- Abel Hartman [AH], Community Officer at UoN Students Union (arrived late)

Abbreviations:

ASB: Anti-Social Behaviour

CP: Community Protection

CPN: Community Protection Notice

CPNW: Community Protection Notice Warning

CPO: Community Police Officer

DPPO: Designated Public Places Order

NTU: Nottingham Trent University

PCSO: Police Community Support Officer

PSPO: Public Space Protection Order

S46: Section 46 Notice

SU: Students Union

UoN: University of Nottingham

Item	Discussion	Actions
1	<p><i>Welcome and Introduction to the speakers and new members</i></p> <p>KL Thanked everyone for coming, and especially to people representing agencies.</p> <p>She introduced:</p> <ul style="list-style-type: none">- Tom Glancz from East Midlands Property Owners, who helps us with communications with landlords.- Wayne Hobbs [WH], Senior Community Protection Officer for our area- Mike Cole, Student Strategy Manager, Nottingham City Council- Melanie Futer, Off Campus Student Affairs, UoN- Steve Stott, Anti-social Behaviour Manager, Community Protection	

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2	<p><i>Report on new strategies and progress by CPO's on ASB and waste policies followed by questions</i></p> <p>WH gave feedback on Community Protection Statistics: Noise: During January and February 2017, there had been 77 101 calls, 57 CPNWs had been issued and 17 CPNs. There were 250 101 calls in the period since Aug 2016. There were 1622 names taken about bins on streets and S46s have been issued since Aug 2016 (mainly on Lenton Triangle). The CP team have been working on Derby Rd to deal with people drinking on the street with alcohol confiscation. On 1st February 2017 there 5 officers and 120 alcohol units were confiscated (more were put straight in bin). Most people were friendly and compliant. The Police continue to work with CP and the universities to tackle behaviour - PCSOs are accompanying CPOs on alcohol confiscation.</p> <p>The ASB car operates 7 nights a week, on Sunday to Thursday 5pm-11pm. On Friday and Saturday there are 2 vehicles, in North and South Nottingham working until 1am.</p> <p>Some residents commented that when they have rung 101 about noise, they have been told to ring the council next day on 9152020. One of these calls was before Christmas; another was on 1st Feb 2017 at about 11pm. In neither case was an incident number given.</p> <p>WH reiterated that it is important to report noise and use the 101 number to get incidents logged. SS commented that he would talk about the 101 issues later in the meeting.</p> <p>KL repeated that when calling 101, we should push for an incident number.</p> <p>WH also spoke about enviro crime: ring 9152020 in office hours. The CPOs then pass things on to the waste management team. Also use the Canning Team email (canning.cpoteam@Nottinghamshire.pnn.police.uk) to report incidents if email is easier.</p> <p>A resident asked when is 'shut off time' for parties. WH commented that it is about being sensible and considerate of others around. The resident related how, when he asked his neighbours to keep the noise down, he was verbally abused.</p> <p>KL commented that she has been in touch with Inspector Wilson (Neighbourhood Policing Inspector) and MF about visiting people who are ill, elderly or vulnerable to see what their issues are and</p>	<p>All: when ringing 101 about noise, ask for an incident number and for the incident to be recorded.</p> <p>Waste Action Day Wed 29th March - come and help if you can.</p> <p>VR: contact Iffat about Barrack Lane Waste Action bin day - through the NDO for that area. Also to check bin day for Lenton Triangle - will March 29th be too late?</p>

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	<p>to advise them what they can do about ASB problems.</p> <p>VR gave some information about an end of term waste strategy, particularly the waste action day 29th March 4-7pm where volunteers would be door knocking to remind students that the following day was the last refuse collection of term. A resident commented that some streets have a different bin day.</p> <p><i>WH and CPO colleague left the meeting to enforce alcohol confiscations on Derby Road</i></p>	

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3	<p><i>Introduction to our Planning and HMO group and outline of their work so far</i></p> <p>KL introduced the Planning and HMO group, currently: Chris Finnis, David Lane, Darren Stewart [DS] and Carl Towner.</p> <p>Their aim is to look at issues to do with HMO properties and planning. They are open to any other volunteers joining them who would like to help out in this area. They are keen to hear about any concerns to do with the development of properties in our area.</p> <p>They have been monitoring what is happening with the planning department in our area, and objecting to planning development which does not fit or that doesn't reflect what is on the ground. The idea is not to fight every development battle but just those where there are issues with the development. This process takes a while - a planning consultation can be 2-3 months. Some applications have been withdrawn following objections.</p> <p>A resident reported that the planning department has allowed permission retrospectively on a property on Harlaxton Drive. She also explained that there was a property on Ilkeston Road where planning permission had expired but where development still took place and was allowed.</p> <p>DS explained that as long as a property owner works within permitted development they can do what they want. There are cases where a property owner may be working outside permitted development; however the planning department don't know what is going on - we need to inform them. The planning department don't realise the enormity of some extensions. If anyone sees any extensions being constructed that they are concerned about please inform the Planning & HMO Group: an email address for the group is being set up at the moment. In meantime, please email KL (Chair) or VR (Secretary).</p> <p>Retrospective planning permission: DS explained that the planning department have to be careful where they refuse permission, as the property owner can request an appeal by a planning inspector (who is at a national level) and the decision can be overturned. However, recently, the weight of decisions seems to be swinging in favour of the planning department, with the national planning inspectorate. However there are no guarantees as each case is separate.</p> <p>It was asked: who enforces building regulations? DS: this is done by a building inspector, who can come from the Local Authority or</p>	<p>All: inform the Planning and HMO Group of any concerns about properties which appear to be being used or extended outside the boundaries of permitted development or their HMO license. Currently email secretary.lentondnra@gmail.com or chair.lentondnra@gmail.com and the concerns will be passed on to the group.</p>

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	<p>you can contract a separate building inspector.</p> <p>A resident asked why can't the UoN give information about numbers of students in properties to the HMO Licensing Department? MF stated that the UoN is working with HMO Licensing now on a data agreement. The UoN is also encouraging students to check houses have a valid HMO license for all tenants.</p> <p>Cllr Piper stated that she and Cllr Trimble have a meeting soon with HMO Licensing on checking the data about HMO properties. She reported that she and Cllr Trimble are consistently declining planning applications which are to extend number of bed spaces in properties. The Planning Department are putting in constraints on number of tenants. We can challenge planning decisions within 4 years for residential properties.</p> <p>It was asked if it is legal to increase an HMO from 4 to 6 tenants if done under permitted development? DS thought that it was.</p> <p>It was reiterated that if anyone has any concerns about properties they should tell the group. Examples - houses sold that were not HMO and then seeming to be used as HMO, houses licensed for 6 but more living there, etc.</p>	

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4	<p><i>Feedback and explanation of the Community Trigger Meeting</i></p> <p>SS explained his role as ASB manger for CP. His staff does detailed enforcement action. He explained the Community Trigger process: citizens have a right if suffering from ongoing ASB to request a multiagency meeting to address this. Nottingham City Council have initiated this process due to the volume of ASB complaints about student behaviour. There was an initial meeting in December 2016 with around 35 people attending - KL and VR represented the LDNRA and there were other resident groups, the two universities, student unions, council and policing services, and landlords represented. The action plan that came from that meeting was to deal with the immediate ASB issues. The action plan is an evolving plan.</p> <p>SS discussed some of the actions in the plan:</p> <p>There were 2 actions on 101 calls: to train staff in the call room on response to 101 calls and discussion with police about responding to 101 calls.</p> <p>Residents asked: what was the 101 training? SS replied that it was about the impact of ASB in neighbourhoods and why the risk assessment should be moved in our favour. As part of the action plan there was going to be a guidance document produced: this should be available at the next Trigger meeting.</p> <p>SS was not surprised by mixed reactions to 101 calls that residents had experienced. Notts Police have adopted a national call handling model for responding to 101 calls with an assessment to threat, risk and harm - which means they refer to council about noise issues. But in the City there is a dedicated CP car waiting to deal with ASB - if the officers are on duty they will respond. But if CP are not on duty no-one will come. Training has been delivered, and there has been some improvement in tasking the ASB car. Discussion is ongoing with Police about how we should report ASB in the City. We must continue to ring in, so that the call is recorded. Ask for an incident number. If you think it has not been recorded, please let WH know the date and time of call. Calls can still be logged even if it don't meet the threshold for threat, risk and harm. Feed ASB issues to KL and VR for the next Trigger Meeting.</p> <p>Residents asked: should the action plan not be more robust in chasing deadlines? SS is chasing people and making people accountable for their actions. It was asked which senior officer handles the 101 calls - SS to let SP know.</p>	<p>SS: let Cllr Piper know who is the current Chief Inspector responsible for dealing with 101 calls.</p> <p>All: fill in LDNRA incident log with any ASB incidents or notify KL or VR (secretary.lentondnra@gmail.com or chair.lentondnra@gmail.com) with any ASB incidents so that these can be fed back into the next Trigger Meeting which they are attending</p>

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	<p>Also on the action plan: UoN to look at providing additional funding for extra CP hours as CP only there for limited time. SS has written a proposal for different options and this is with the UoN for their budget consideration cycle.</p> <p>Also on the action plan: targeted enforcement action for DPPO where alcohol is confiscated from street drinkers - this has been going on for a month on Derby Road and in the Arboretum. This focused approach shows there is a problem due to number of confiscations. It will be interesting to see if behaviours change. Residents commented that some people will just crack open another can they have hidden after passing officers, and that CP is not always supported by Police: it was observed that 2 CPOs cannot tackle 100s of students walking up Derby Road.</p> <p>SS responded that officers should be taking opened and unopened alcohol. They have the power to request surrender, not the right to stop and search. It is really resource intensive in Lenton to do this due to layout of streets. It is a start, and lots more than before. No signage yet on Derby Road about street drinking but this is with Highways for approval.</p> <p>A resident asked about the abolition of DPPOs. SS responded that the DPPO currently in place will become a PSPO in Oct 2017. It will convert on the same terms as the DPPO. These terms are pretty good if enforced properly and they need to work on this. SS did not think it was worth varying the terms of the PSPO as this would open it up to public consultation which might not work in our interests.</p> <p>There was a discussion about the messages the UoN are putting out about drinking and how they can contribute to helping. They are working with NTU on this.</p> <p>There was a discussion about landlord responsibility in ASB - TG from EMPO is working to get landlords more involved.</p> <p>28th March next Trigger Meeting (KL & VR attending to represent LDNRA).</p>	

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5	<p><i>Report on the University of Nottingham initiatives</i></p> <p>MF commented firstly that she was going to take action with the tenants of the property where there was verbal abuse towards a resident (see item 2). She commented on the alcohol confiscation enforcement and commended the action. The UoN is concerned about alcohol consumption and they are rewriting the policies around drinking, including in off-campus area.</p> <p>They are concentrating their initiatives on the education of students on their rights and responsibilities when moving off-campus and the diversity of the communities they are moving into. One fifth of Nottingham Citizens are students. Students are involved in the education strategy with both universities and both universities are working on the same message to be consistent. There will be messages to students leaving halls, again during summer and when they arrive back again into communities. Moving In, Moving On events proposals are due end of April. There is a new director of accommodation at the UoN and MF is working with them to show different accommodation choices to students as they think that students are not aware of options other than moving into shared HMOs at the moment.</p> <p>They are working with CP and Police on stopping repeat ASB behaviour, especially around noise. They are working with waste management on refuse issues. They are establishing a greater social media presence.</p> <p>The report for additional funding for CP has gone into the UoN budget consideration cycle. MF would let us know the outcome, but this may not be in time for the next Trigger Meeting.</p> <p>MF reported that there were investigations into possible society initiations at the beginning of the academic year: actions and sanctions were taken including financial penalties. A resident responded that the actions and sanctions should be specified and reported to the communities affected. MF and AH to talk to their data protection advisors to see if we can have society names and sanctions.</p> <p>MF spoke about positive impacts the UoN community has had: the British Heart Foundation campaign with drop off points for donations at the end of last year raised £180,000 and the funds go to BHF Nottingham.</p> <p>Students volunteer with Tasty Tuesday (local community meal), with lots of food donations coming from students.</p> <p>There is a new Scout hut being built by university as part of the</p>	<p>MF and AH to check with their advisors on data protection whether the names of societies disciplined over initiation events and sanctions given can be released to us by 10/03/2017.</p> <p>MF: email KL with the name and email address of Assessor reviewing code of conduct policy.</p> <p>MF: let LNDRA have 'Moving In, Moving On' plans by end April 2017</p> <p>AH: issue guidance about HMO contravention of license to students through the SU.</p>

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	<p data-bbox="290 226 738 259">new development on Derby Road.</p> <p data-bbox="290 304 1134 533">A resident asked when the UoN are going build student accommodation on their land as well as new departments. MF responded that there is already lots of purpose-built student accommodation and she wants to make sure that these choices are advertised properly to students and try to tempt them away from HMO properties.</p> <p data-bbox="290 577 1118 689">A University Assessor is reviewing the UoN student code of discipline: MF was asked who this was and if we could have the email address for this assessor.</p> <p data-bbox="290 734 1161 925">A resident asked about students who are removed from campus accommodation for bad behaviour: why are these students allowed to live in the community and why are they not removed from their course? MF responded that this would have to be taken up with Paul Greatrix, Registrar.</p> <p data-bbox="290 969 1150 1198">A resident asked if the UoN can please encourage students to report HMO license violations, and encourage them to know they can get a rent rebate. MF responded that this comes through the Student Advice Centre. The resident responded that this can still be advertised more by the UoN. AH said that he would issue guidance about HMO contravention of license through the SU.</p>	

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6	<p><i>Report on the UoN Student Union initiatives</i></p> <p>AH gave a brief update on campaigns and initiatives being undertaken by the SU:</p> <ul style="list-style-type: none"> - Paint The Town: a competition for student designs to paint the bridges on Sherwin Rd and Grove Rd, and residents can comment on proposals before the bridges are painted. - Bin It campaign: to tackle the empty bottles and cans litter, encouraging students to get rid of rubbish appropriately. Letters are going to students on waste management before the end of term. - ASB video: aiming to produce a student-friendly message about a role reversal to show what ASB is like for residents, being made by a talented student who has already made several videos. <p>Residents asked how students will access the video. AH responded that this will be over social media.</p> <p>AH spoke about how students are affected by ASB - they face the same issues. The SU is working with Sports Clubs on ASB law, showing examples of clubs that have been reprimanded, and make sure that initiations are shown as not permitted.</p> <p>A resident suggested that the SU compel societies to do clean ups of their residential areas, and get involved in the local community, taking pride in the area.</p>	<p>AH: investigate if societies and clubs could be asked to organise clean ups of the residential areas they live in.</p>
7	<p><i>Brief feedback from Nottingham Trent University</i></p> <p>There are more NTU students moving into Lenton. 90% of students living in the city centre are NTU students. An online programme will be sent to all students living in halls which they have to access before they get their deposit back on leaving halls. We can see this programme in May time when it has been developed. If a resident calls NTU about ASB, the students are immediately called in. Can this be mirrored by UoN? Students are also called in for a chat when a CPNW is issued: this is generally only the case when a CPN is issued with the UoN. Numbers of students are generally remaining constant at NTU.</p> <p>LDNRA have asked how a new 2 year degree course (all year round - no summer break) talked about at national level will impact the Nottingham Universities. At the moment it is just at discussion level but we have asked for more feedback when they know.</p>	

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8	<p><i>Final Comments:</i></p> <ul style="list-style-type: none"> - Remember to sign up at back for Waste Clean Up day. - KL and VR going to meeting about Communications to Students from Council on Friday 3rd March: if anyone has suggestions, please let them know. Suggestion: could it be cross-referenced with SU video? 	